



Position: Crisis Intervention Counsellor (Weekend Rotating Day/Night Shifts)
Posted: February 1, 2023
Closing: February 13, 2023
Start: ASAP

Serving the Georgian Triangle since 1991, My Friend's House provides a wide range of support services to abused women, women at risk of violence and their children. Services include safe refuge, supportive counselling, information, education and advocacy. (www.myfriendshouse.ca)

Summary:

Incumbents will be responsible for helping the women and children in our Residential Program to deal effectively with the impact of violence in their lives. They will make themselves available on an on-call basis for day, night and weekend shifts.

Responsibilities include but are not limited to the following: Staffing the 24-Hour Crisis Telephone Line; Responding to emergency situations as required; Undertaking needs assessment; Using the Case Management System; Providing counselling-related information and resources; Delivering supportive individual and group counseling services; Managing effective conflict resolution; Implementing and coordinating Shelter operations; Carrying out general office administration and cleaning duties.

Qualifications:

- ✓ Graduated from post-secondary institution in relevant field and experience in direct service delivery within the fields of VAW, Mental Health, Developmental Services, Addiction or Mental Health
- ✓ Thorough knowledge of the issues, concepts, and practices in violence against women, mental health and addiction, especially harm reduction principles
- ✓ Understanding of advocacy strategies, diversity issues, and empowerment
- ✓ Strong knowledge of clinical issues affecting clients with complex trauma, mental health and addiction issues
- ✓ Knowledge of resources, supports, and services in Georgian Triangle and Simcoe County, including formal and informal stakeholders a benefit
- ✓ Effective written and verbal communication skills, including excellent listening ability, emotional regulation, and the ability to problem-solve and make appropriate decisions in a crisis
- ✓ Certification in First Aid & CPR required.
- ✓ Non-Violent Crisis Intervention Certification an asset.

My Friend's House is committed to providing a barrier-free work environment in concert with the Accessibility for Ontarians with Disabilities Act and the Ontario Human Rights Code. As such, My Friend's House will make accommodations available to applicants with disabilities upon request during the recruitment process.

My Friend's House seeks to fully integrate the principles of Employment Equity and will ensure the full participation and advancement of members of historically disadvantaged groups. My Friend's House will achieve this by ensuring that its hiring process is fair and inclusive for all women.

**Only applicants with the required qualifications and experience will be contacted.
Successful applicants must provide a current Criminal Reference and Vulnerable Screening Check**